MULTIMEDIA UNIVERSITY

STUDENT IDENTIFICATION NO

MULTIMEDIA UNIVERSITY

FINAL EXAMINATION

TRIMESTER 2, 2017/2018

BTS1014 - CRITICAL THINKING IN ORGANIZATIONS

(All sections / Groups)

9 MARCH 2018
9.00 a.m – 11.00 a.m
(2 Hours)

INSTRUCTIONS TO STUDENT

1. This Question paper consists of 3 pages with 4 Questions only.

2. Attempt **ALL** questions. All questions carry equal marks and the distribution of the marks for each question is given.

3. Please write all your answers in the Answer Booklet provided.

QUESTION 1

Read the scenario and answer all questions.

Sasha recently attended a debate about abortion. Sasha was especially impressed by one of the debaters who argued that abortion should be legalized. The debater cited various facts about the mental and physical health benefits that some mothers experienced as a result of having an abortion.

The debater also pointed out that by legalizing abortion more abortion clinics could be opened, which would provide new jobs and sources of revenue for the health care industry. Sasha found the argument about the economic benefits of abortion especially convincing, since the debater was employed by an abortion clinic in another state.

a. Identify **THREE (3)** reasons why the debater's arguments about abortion should not be accepted. (9 marks)
b. Provide **TWO (2)** counter arguments for rejecting the the debater's idea to legalize abortion. (6 marks)
c. The debate about abortion might invite many responses from the public which also spread wrong messages that abortion will be legalize in the country. Discuss **TWO (2)** strategies on what should be done by the organizer to control and neutralise wrong interpretation towards the shared knowledge. (10 marks)

(Total: 25 marks)

QUESTION 2

a. As a leader in business development department in a tourism based organization, Alex must possess critical thinking skills. Discuss **THREE (3)** critical thinking characteristics that are important for Alex in delivering his tasks. (15 Marks)
b. Other than reason and evidence, Emotional Intelligent is one of the most important characteristics in critical thinking. Describe **FIVE (5)** levels of Baron model of Social and Emotional Intelligent. (10 marks)

(Total: 25 marks)

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QUESTION 3

Read the following scenario and answer all questions.

Promoting influenza vaccines is one of the most visible and aggressive public health policies in the United States, says Doshi of the Johns Hopkins School of Medicine, who studies comparative effectiveness research. Drug companies and public officials press for widespread vaccination each fall, offering vaccinations in drugstores and supermarkets. The results have been phenomenal. Only 20 years ago, 32 million doses of influenza vaccine were available in the United States on an annual basis. Today, the total has skyrocketed to 135 million doses.

"The vaccine may be less beneficial and less safe than has been claimed, and the threat of influenza seems to be overstated," Doshi says. Mandatory vaccination polices have been enacted, often in healthcare facilities, forcing some people to take the vaccine under threat of losing their jobs.

The main assertion of the CDC that fuels the push for flu vaccines each year is that influenza comes with a risk of serious complications which can cause death, especially in senior citizens and those suffering from chronic illnesses. That's not the case, said Doshi. Doshi's concerns echo those of Dr. Russell Blaylock, a neurosurgeon and author of "The Blaylock Wellness Report" who has deep concerns over the safety and efficacy of the flu vaccine. Why do drug companies push the flu vaccine? "It's all about money," says Dr. Blaylock. "Vaccines are a pharmaceutical company's dream. They have a product that both the government and the media will help them sell, and since vaccines are protected, they can't be sued if anyone has a complication."

a. What is Doshi's claim towards vaccination policy in United States? (5 marks)
b. What is his arguments in rejecting the vaccination policy? (5 marks)
c. Elaborate **TWO (2)** reasons why Doshi's arguments on vaccination policy should not be accepted. (10 marks)
d. It seems like Dr. Russel Ballock supports Doshi on this matter. Is Dr. Russels argument credible and acceptable? Why? (5 marks)

(Total: 25 marks)

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QUESTION 4

Read the following scenario and answer all questions

At an early stage project meeting Mary, the project team leader, presented her suggested project timetable to meet the project goals. During the presentation she noticed that two team members were showing non-verbal signs of disapproval. Simon was frowning and shaking his head and Justin had leant back in his chair and folded his arms. Mary stopped what she was saying, turned to Simon and Justin and asked 'I sense you are not supportive of what I'm saying. Can I clarify anything for you?' Simon replied 'You are right. I think the project timetable is unachievable.'

a. From your opinion, why the team members expressed negative non-verbal signals during the presentation? (5 marks)
b. If you are at Mary's position, how could you have handled the situation? (5 marks)
c. If Mary proceeds with her presentation and ignored the non-verbal signals from the team members, do you think that the project will be successful? Provide **TWO (2)** justifications of your answer. (10 marks)
d. As a leader in the organization, what can be done to avoid the similar situation happened in future? (5 marks)

(Total: 25 marks)

End of Paper